UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK

GREGG FREISHTAT, as Shareholders' Representative,

Plaintiff.

Defendant.

- against -

LIVEPERSON, INC.,

Index No.: 07 CV 6838 (JGK)

REPLY OF PLAINTIFF GREGG FREISHTAT TO DEFENDANT LIVEPERSON, INC.'S COUNTERCLAIM

Plaintiff, Gregg Freishtat, as Shareholders' Representative ("Freishtat"), hereby answers the Counterclaim of Defendant LivePerson, Inc. ("LivePerson") by responding to the numbered paragraphs of the Counterclaim as follows and hereby denies any allegations contained in LivePerson's Counterclaim that are not expressly admitted herein:

- 1. Freishtat admits that the quoted language is a portion of Section 2.04(b)(i) of the Merger Agreement.
- 2. Freishtat is without knowledge concerning the date that the Earn-Out Notice was executed.
- 3. Freishtat denies the allegations contained in paragraph 3 of Defendant's Counterclaim.

AFFIRMATIVE DEFENSE

LivePerson's Counterclaim fails to state a claim upon which relief may be granted.

? day of September, 2007.

DLA PIPER US LLP

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Attorneys for Plaintiff, Gregg Freishtat, as Shareholders' Representative

AFFIDAVIT OF SERVICE

STATE OF GEORGIA SS.: COUNTY OF FULTON

ANTHONY D. LEHMAN, being duly sworn, deposes and says: I am over the age of 18 years and not a party to this action. On the 6th day of September, 2007, I served the annexed REPLY OF PLAINTIFF GREGG FREISHTAT TO DEFENDANT LIVEPERSON, INC.'S COUNTERCLAIM on Defendant by the Court's electronic filing system and by mailing it to his attorneys at the following address:

> Brian B. Margolis WILMER CUTLER PICKERING HALE AND DORR LLP 399 Park Avenue New York, NY 10022

the address designated by him for that purpose. Service was completed by depositing a true copy of same enclosed in a postpaid properly addressed wrapper, in an official depository under the exclusive care and custody of United States Postal Service.

Sworn to before me this

(ath day of September, 2007

Notary Public